

Benefit Plan – Member Contacts

UHC Plan #: 0717951

Please have your UHC Member ID Card available when contacting UHC

Name / Address	Website	Responsibility	Phone / Fax
Medical Claims Office UnitedHealthcare P.O. Box 740800 Atlanta, GA 30374-0800	www.myUHC.com	All Medical Claims are electronically submitted by In-Network Providers to UHC. Paper claims from Non-network providers are to be mailed by the participant to this address.	800-996-0271
Care24	www.myUHC.com	24/7 live Nurse Line chat, provides general medical information related to childhood illnesses, minor illnesses and injuries, and medication safety.	888-887-4114
Pharmacy – Medco Mail Order Medco Health Solutions of Fairfield PO Box 747000 Cincinnati, OH 45274-7000	www.myUHC.com	Prescription Drug Mail order refills, and order status. Price Medications, obtain RX claim forms and order refills	800-842-2042
Dental: UnitedHealthcare Dental Attn: Claims Unit P.O. Box 30567 Salt Lake City, UT 84130-0567	www.myuhcdental.com	Find a provider, view benefits, view claims, download forms	877-816-3596
Vision: UnitedHealthcare Vision Claims Department P.O. Box 30978 Salt Lake City, UT 84130	www.myUHC.com	Find a provider and view vision benefits, download forms. The MyUHCvision website requires one-time registration.	800-638-3120 Fax Claims to: 248-733-6060
FSA Healthcare & Dependent Care: UnitedHealthcare Account Services P.O. Box 981506 El Paso, TX 79998-1506	www.myUHC.com	View FSA Account Balances. For those employees who are not enrolled in medical you may access your FSA information by registering with your Social Security Number, and FSA Plan #13468.	800-331-0480 Fax Claims to: 866-262-6354
CERA (Commuter Expense Reimbursement Account) Claims: WageWorks Processing Center PO Box 14053 Lexington, KY 40512	www.wageworks.com	WageWorks is the entity through which you enroll in commuter (public transportation) benefits and in parking reimbursement.	877-924-3967 Fax Claims to: 877-353-9236
Consumer Portal Technical Support Helpdesk	www.myUHC.com	Member confidential portal – resetting passwords and assisting with any technical issues pertaining to the site.	877-844-4999